

### Healing Healthcare: Our Shared Future

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May 7, 2015





## Today we will explore . . .

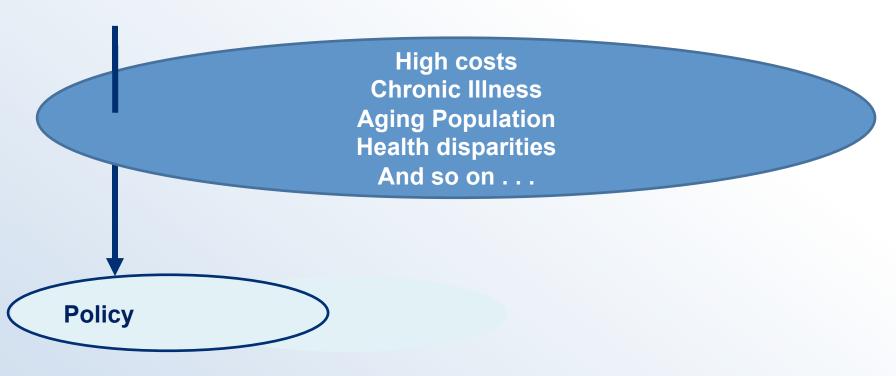
- » WHAT . . .
  Keeps healthcare sick?
- » SO WHAT . . . Do Adaptive Action and Pattern Logic offer as medicine for medicine?
- » NOW WHAT . . .
  Can you do to shift toward greater health?



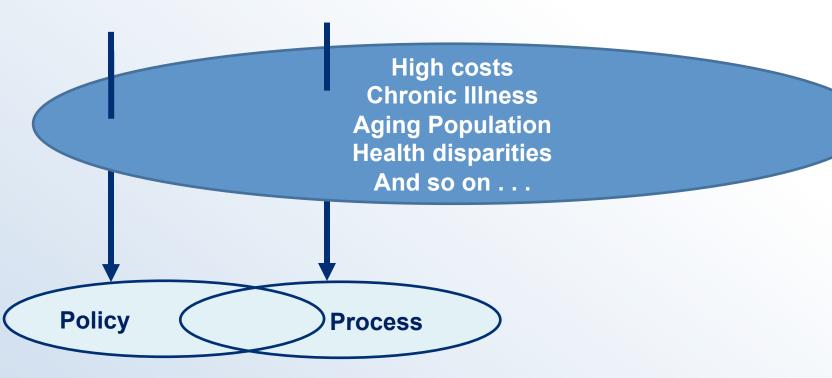


High costs
Chronic Illness
Aging Population
Health disparities
And so on . . .

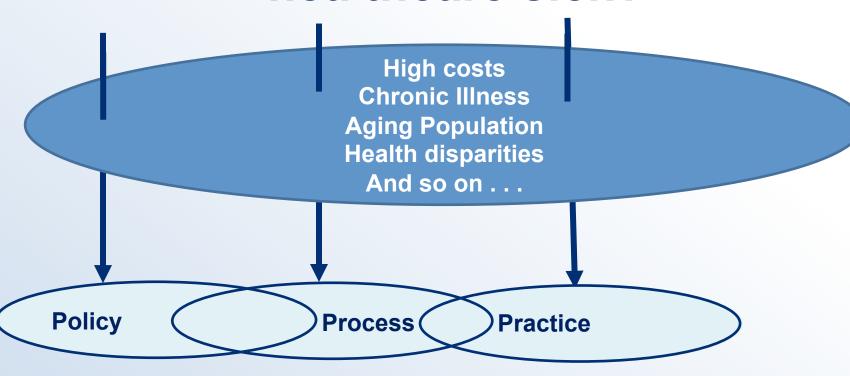






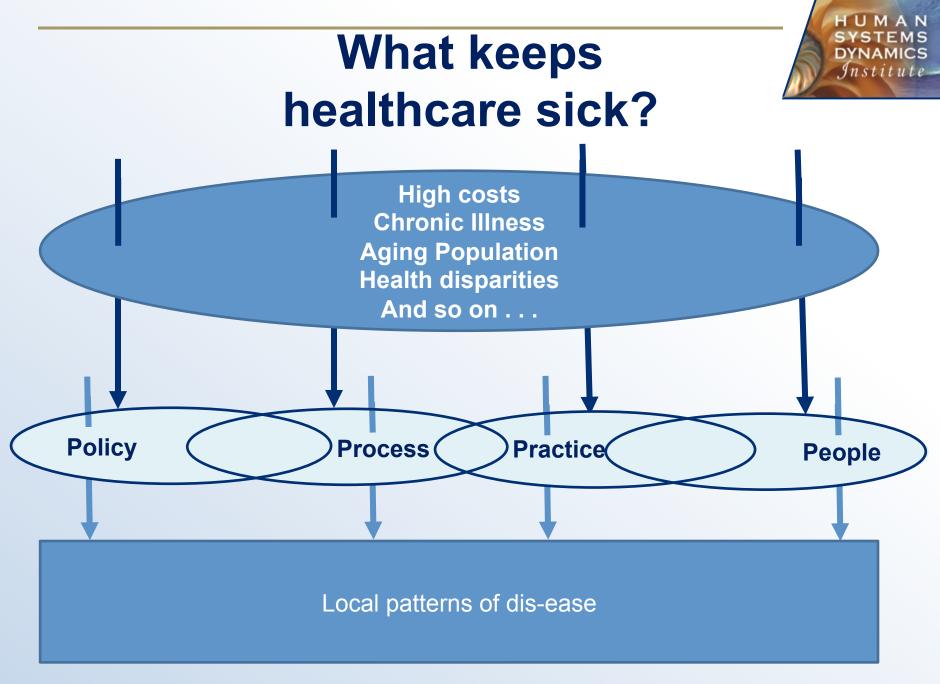


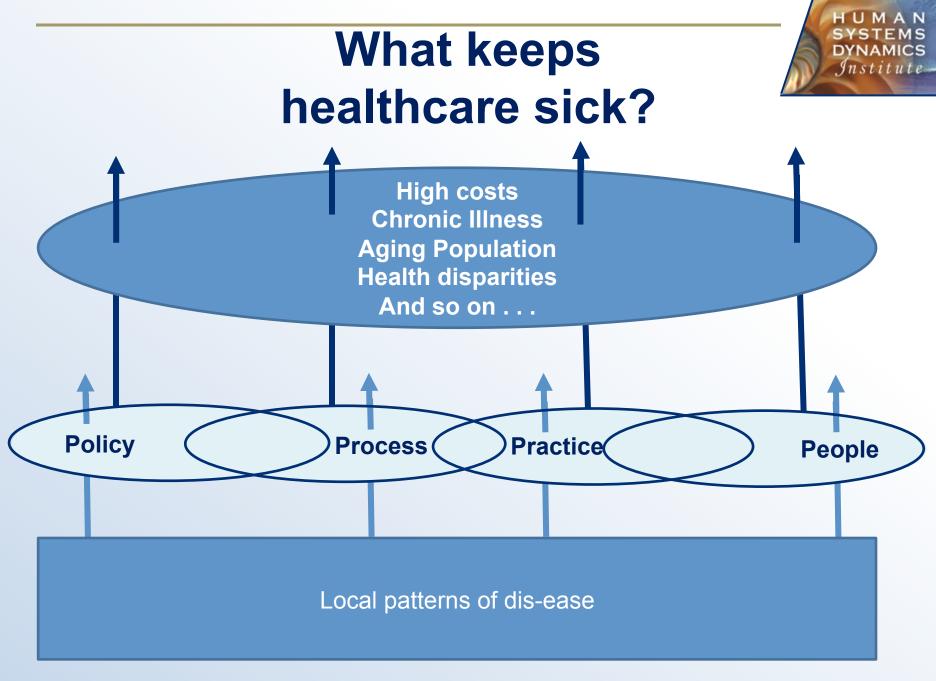






People







High costs
Chronic Illness
Aging Population
Health disparities
And so on . . .





Container: Institution

**Differences:** Profits

**Exchanges** Competition

**Policy** 



## Now what will shift the patterns?



Container:
Differences:
Exchanges

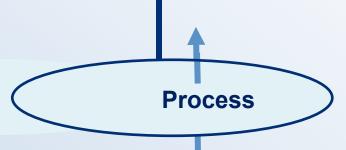
Institution Profits Competition

Community
Outcomes
Collaboration

**Policy** 



High costs
Chronic Illness
Aging Population
Health disparities
And so on . . .



**Container:** Task

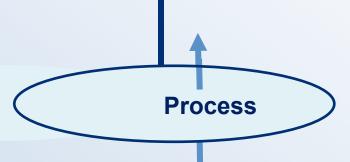
**Differences:** Measures

**Exchanges** Monitoring & evaluation



## Now what will shift the patterns?

Reasonable costs
Health
Supported Populations
Health equity
And so on . . .



Container: Task Function

Differences: Measures Effectiveness

**Exchanges** Monitoring & evaluation Feedback for CI



High costs
Chronic Illness
Aging Population
Health disparities
And so on . . .



**Container:** Staff

Differences: Performance

**Exchanges** Evaluation



# Now what will shift the patterns?

Reasonable costs
Health
Supported Populations
Health equity
And so on . . .



Container:

Staff

**Patient** 

**Differences:** 

**Performance** 

Satisfaction & Health

**Exchanges** 

**Evaluation** 

**Care giving** 



High costs
Chronic Illness
Aging Population
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And so on . . .

People

Container: Individual Differences: Efficiency Exchanges Appraisals

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## Now what will shift the patterns?

Reasonable costs
Health
Supported Populations
Health equity
And so on . . .



Container:
Differences:
Exchanges

Individual Efficiency Appraisals

**Team** 

**Effectiveness** 

**Personal Relationship** 

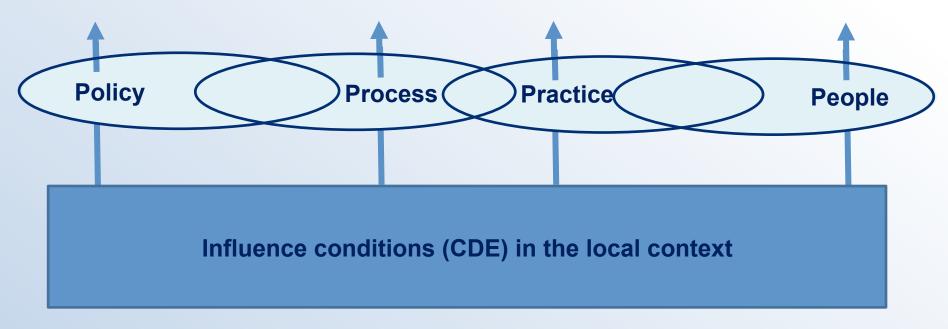


### Now what can you do?

Influence conditions (CDE) in the local context

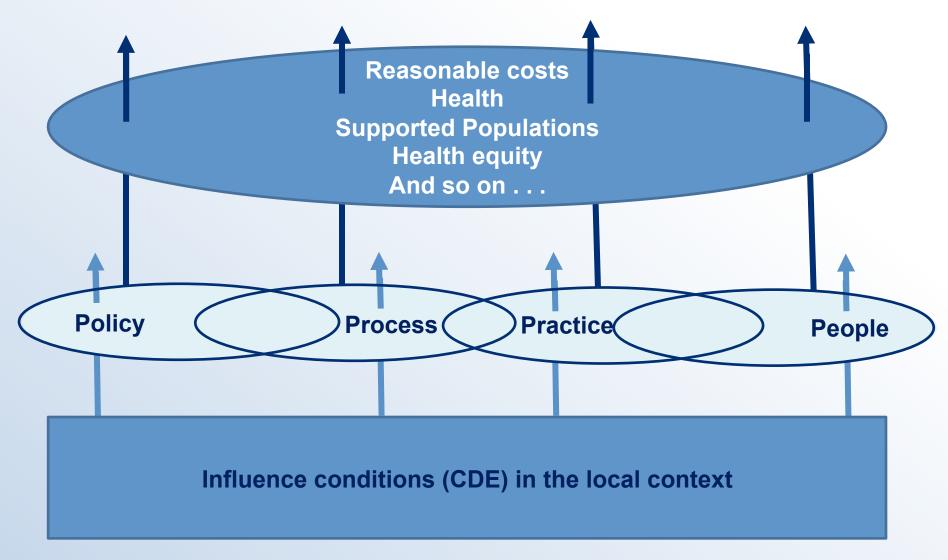


### Now what can you do?





### Now what can you do?



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## Now What? **Explore More**

#### » Books

- Adaptive Action: Leveraging Uncertainty in Your Organization (Eoyang & Holladay)
- » Focus on Chaos: Seven SimpleTools (Eoyang)

#### » Web

- » www.adaptiveaction.org
- » Wiki.hsdinstitute.org
- » www.hsdinstitute.org
- » Twitter: #hsd #adaptact @GlendaEoyang

### Now What? Become An HSD Professional

- » Patterns and Possibilities:
  - » July 2015 in Chicago, IL
  - » Sept 2015 Whitehorse, Yukon
  - » Nov 2015 Sao Paulo, Brazil
  - » Jan 2016 in Helsinki, Fl
- » Four months exploring an online learning ecology:
  - » Lively learning community
  - » Guided practice
  - » Large group learning and dialogues
  - » Learning packets on relevant topics
  - » Praxis Partner for support
- » Register:

http://www.hsdinstitute.org/learn-more/overview.html





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### Join Us!

May 21 7:00 pm CDT	Educator Series: Act with Courage: Making Change Wherever You Stand
June 4	LVW: Leadership for the 22nd Century:
11 am CDT	Taking Action Today
July 13	Systems and Peace Series: Guest
11 am CDT	speaker Orit Gal, Ph.D.

- » Register for the Educator series: https://hsdineducation.wordpress.com/webinar-series/
- » Register for the next Live Virtual Workshop:
  <a href="http://www.adaptiveaction.org/Landing-Pages/Webinar-Registration">http://www.adaptiveaction.org/Landing-Pages/Webinar-Registration</a>
- » Register for the Systems and Peace series: bit.ly/peacesystems