



BUSTING SILOS: Adaptive Action & Network Exploration

For clarity about the concepts in this worksheet, click here to see related BLOGPOST!

What? is the challenge?

1. Describe the challenge you face and the context surrounding it.
2. Nodes: Put yourself in the middle circle, and list the most critical nodes you deal with. Consider individuals, groups, ideas or parts of the system, along with the functions or roles they serve in this situation. For each node, identify the products or services, information, resources, or other significant characteristics that differentiate it from the other nodes.
3. Connections: Identify and label the connections that link those nodes to you and to each other. Use the Exchange Key to represent the ways the nodes are connected. Remember to indicate connections among the nodes that do not include you.

So what? does this picture tell you about your wicked issue?

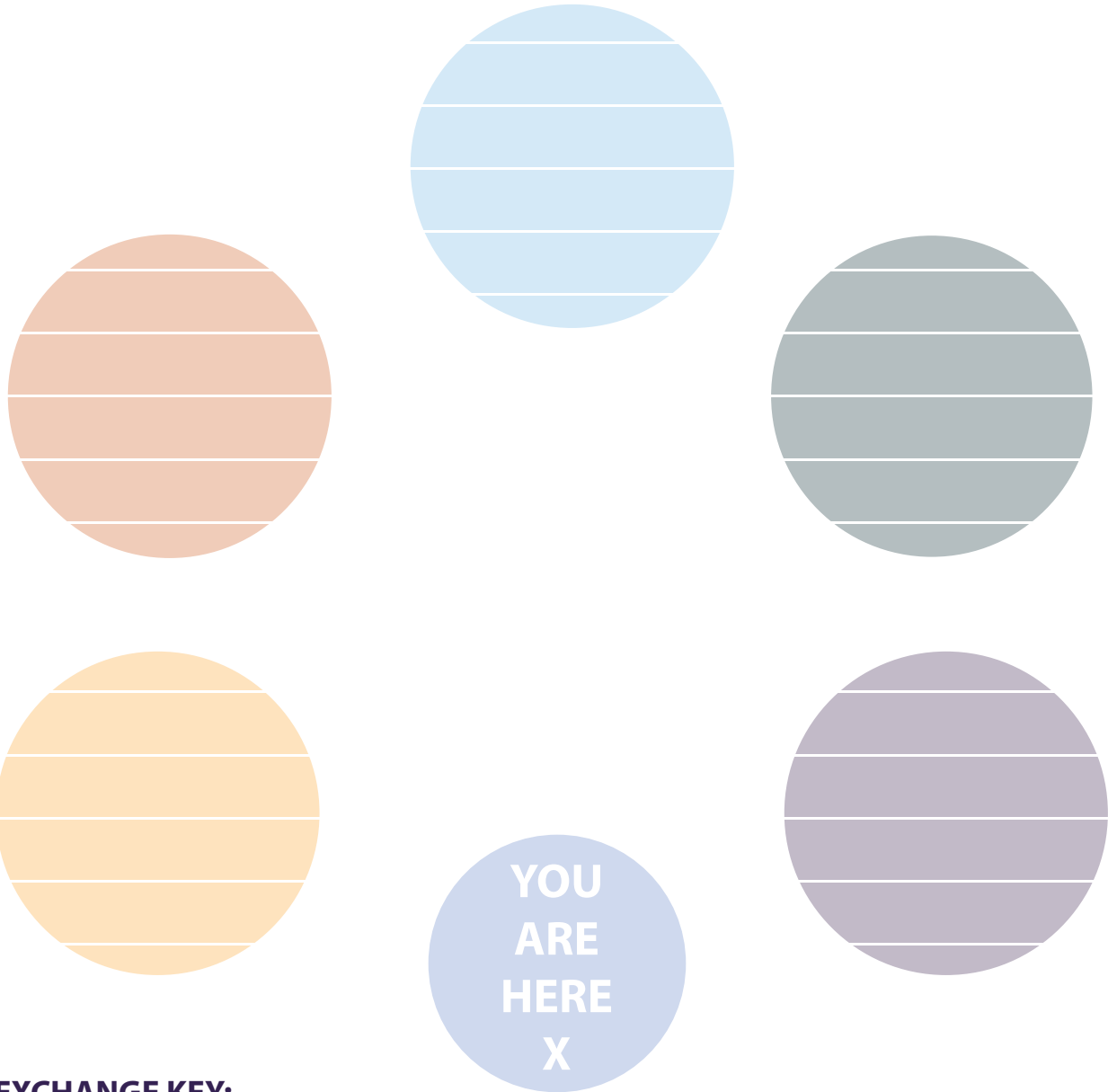
1. Who or what else needs to be in (or out of) the network?
2. What connections might be hindering? What other or different connections might help?
3. What other goods, resources, or information might help?
4. What alternatives exist for connections, and what might be the impact?
5. Where is the tension in the network?
6. What else can you learn from this picture of your network?

Now what? steps can you take to try something different to shift your wicked issue? What will you watch in the network to gauge your progress or success?



ADAPTIVE ACTION

Leveraging Uncertainty in your Organization



EXCHANGE KEY:

Arrow points indicate direction and flow of the exchange

- One-way in to me
- One-way out from me
- Two-way between the nodes

Arrow line indicates content of the exchange

- Information - solid
- Goods or services - dashed
- Money or other resources - dotted

Color indicates intensity (You assign the values for the increments in your issue.)

- Red is Frequent
- Blue is Regular
- Green is Infrequent