



ADAPTIVE ACTION

Leveraging Uncertainty in your Organization

NEXT BEST THING TO FACE-TO-FACE:

As you plan your next virtual meeting, consider the following questions.

What Containers?

Do the players know each other? _____

How many people will attend? _____

How variable is the membership of the group? _____

What Differences?

What are the group's communication habits? _____

How subtle and ambiguous is the information? _____

What is the level of meaningful and relevant disagreement? _____

What Exchanges?

What is the purpose of the dialogue? _____

How explicit and replicable should the messages be? _____

What direction should the information flow? _____

So What?

So what is comfortable for the group? _____

So what is working well, and what might work better? _____

Now What?

Now what conditions will meet the needs of individuals and the group? _____

...OR



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