



What am I missing?

Find Your Problem's Most Interesting Patterns

Live Virtual Workshop
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Glenda Eoyang, PhD
geoyang@hdsinstitute.org

Royce Holladay, MEd
rholladay@hdsinstitute.org

Nothing is intractable.



HSD Vision

People everywhere thrive because we see patterns clearly, seek to understand, and act with courage to transform turbulence and uncertainty into possibility for all.

HSD Simple Rules

- ▶ Stand in inquiry
 - ▷ Turn judgment into curiosity
 - ▷ Turn conflict into shared exploration
 - ▷ Turn defensiveness into self-reflection
 - ▷ Turn assumptions into questions
- ▶ Find the energy in difference
- ▶ Zoom in and zoom out
- ▶ Connect through stories and impacts
- ▶ Search for the true and useful
- ▶ Celebrate life



Today's Adaptive Action

- ▶ **WHAT?**
What does it mean to "Zoom out and zoom in"?
- ▶ **SO WHAT?**
So what does zooming out and in offer us in problem solving and decision making?
- ▶ **NOW WHAT?**
Now what will you use your capacity to zoom out and zoom in to address your own wicked issues?



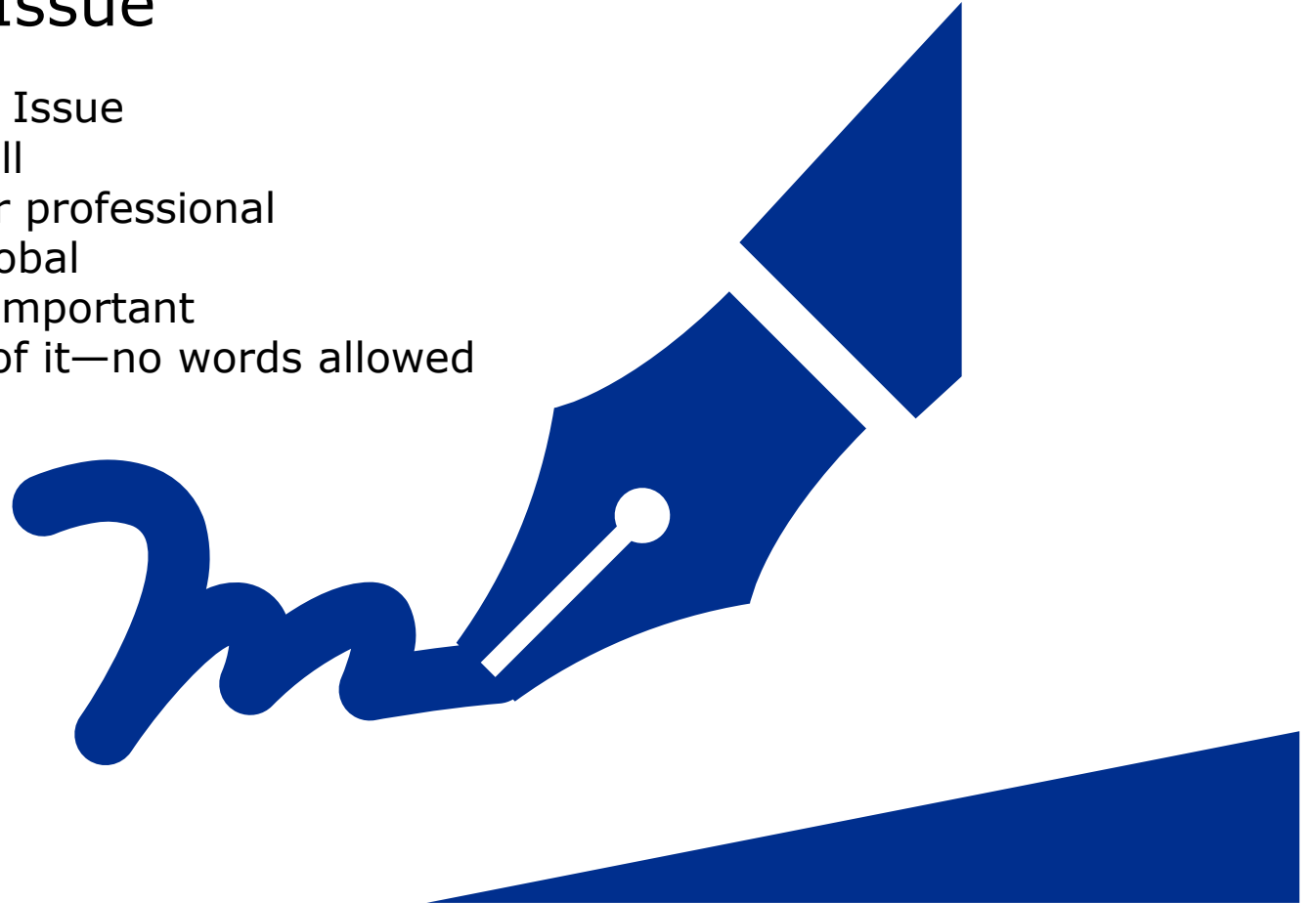


WHAT does it mean to “Zoom in and zoom out”?



Your Wicked Issue

- ▶ Select a Wicked Issue
 - ▷ Big or small
 - ▷ Personal or professional
 - ▷ Local or global
 - ▷ Urgent or important
- ▶ Draw a picture of it—no words allowed





<https://www.youtube.com/watch?v=Fz7irQERgE8>



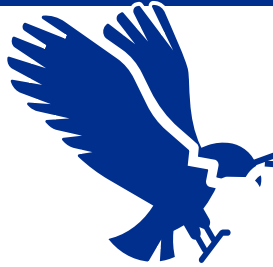
SO WHAT does each offer?



Zooming Out . . .

Zooming Out

Eagle Eyes





Zoom Out with Eagle Eyes

A large rectangular area divided into five horizontal sections. The top section is dark purple with the title. The next two sections are light gray. The fourth section is a medium gray and contains a single blue diagonal slash mark. The bottom section is light gray. To the right of the bottom section, a dark blue trapezoidal shape extends outwards, resembling a zoom lens or a magnifying glass.



Zoom Out with Eagle Eyes

Why?

See the greater whole
Get out of the fray
Open the solution space
See what is possible



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How?

Power of Questions
Pushing boundaries
Brainstorming



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Benefits?

Creativity
Stress relief
Empathy
Gain resources
See interdependencies



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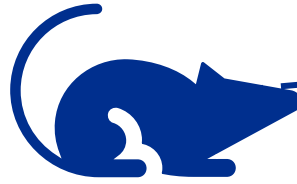
Risks?

Distraction
Disconnection
Condescension
Irrelevance



Zooming in . . .

Zooming In



Mouse Eyes





Zoom In with Mouse Eyes

A large rectangular area divided into five horizontal sections. The top section is dark purple with the title. The next three sections are light purple, and the bottom section is light gray. This area is partially overlaid by a dark blue shape at the bottom right.



Zoom In with Mouse Eyes

Why?

See the details
Narrow the solution space
Find what lies between
Get to the “bottom” of it



Zoom In with Mouse Eyes

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How?

Push the differences
Focus on one point
Put on blinders



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Benefits?

Clarity
Certainty
Stability



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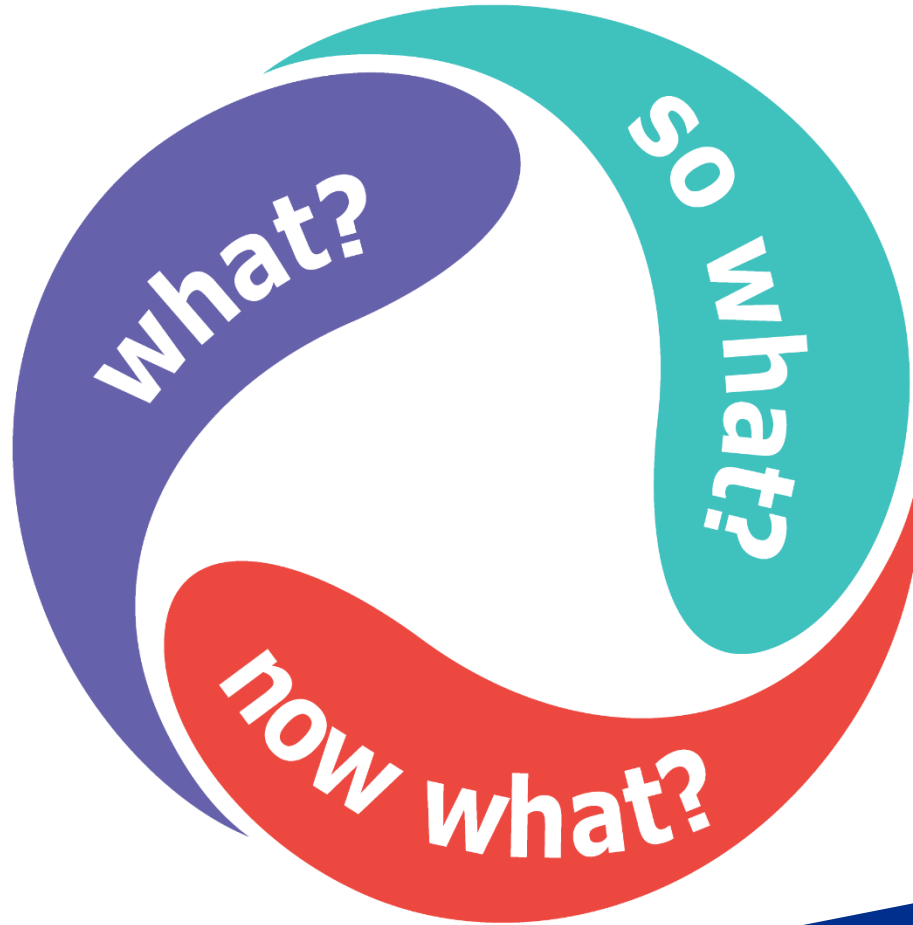
Clarity
Certainty
Stability

Risks?

Getting stuck
Focus in the wrong place
Unrealistic confidence
Impatience



NOW WHAT will you do?

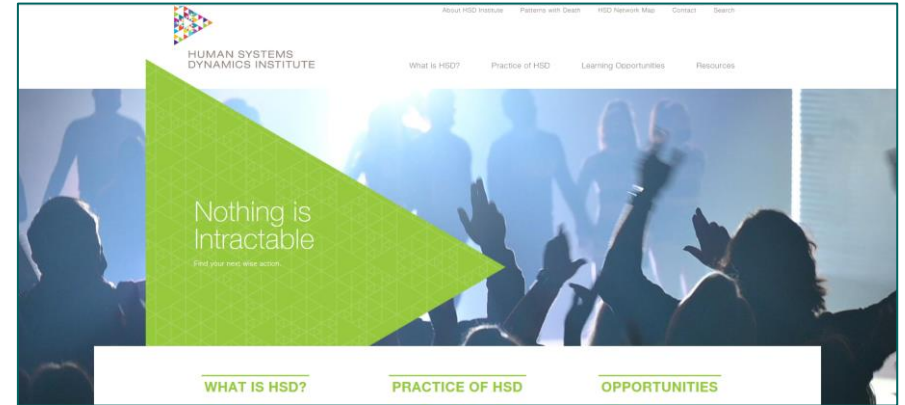




Want to learn more?

- ▶ Daily Power of Questions
- ▶ Free, monthly webinars
- ▶ Blog posts and event announcements
- ▶ Adaptive Action Labs (Two 3-hour sessions on relevant topics)
- ▶ HSDP Certification (on-line and face-to-face)
- ▶ Website with many resources
- ▶ Books and more!

www.hsdinstitute.org





Thanks !